Student Football Ticket Policy 2011

Boise State University will utilize online ticket sales for student ticket reservation, purchase and distribution for the 2011 football season using the following policy for eligibility. This process will maximize student access to tickets and ensure an efficient ticket distribution process.

**TICKET SALE SCHEDULE**

<table>
<thead>
<tr>
<th>Opponent</th>
<th>Game Date / Time</th>
<th>First Day of Ticket Sales</th>
<th>Second Day of Ticket Sales</th>
<th>Part-time/Guest Ticket Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tulsa</td>
<td>Saturday, Sept. 24 6pm</td>
<td>Monday, Sept. 19 7am</td>
<td>Tuesday, Sept. 20 7am</td>
<td>$26.50</td>
</tr>
<tr>
<td>Nevada</td>
<td>Saturday, Oct. 1 12:30pm</td>
<td>Monday, Sept. 26 7am</td>
<td>Tuesday, Sept. 27 7am</td>
<td>$34.50</td>
</tr>
<tr>
<td>Air Force (Homecoming)</td>
<td>Saturday, Oct. 22 1:30pm</td>
<td>Monday, Oct. 17 7am</td>
<td>Tuesday, Oct. 18 7am</td>
<td>$34.50</td>
</tr>
<tr>
<td>TCU</td>
<td>Saturday, Nov. 12 1:30pm</td>
<td>Monday, Nov. 7 7am</td>
<td>Tuesday, Nov. 8 7am</td>
<td>$37.75</td>
</tr>
<tr>
<td>Wyoming (Wyoming goes on sale 1 week early due to the Thanksgiving break)</td>
<td>Saturday, Nov. 26 Noon</td>
<td>Monday, Nov. 147am</td>
<td>Tuesday, Nov. 15 7am</td>
<td>$26.50</td>
</tr>
<tr>
<td>New Mexico</td>
<td>Saturday, Dec. 3 4pm</td>
<td>Monday, Nov. 28 7am</td>
<td>Tuesday, Nov. 29 7am</td>
<td>$26.50</td>
</tr>
</tbody>
</table>

**TICKET DEADLINE**

Deadline to pick-up student and student guest tickets is by 6:00pm on Wednesday

Unclaimed tickets will be released after the deadline. Any remaining tickets will be available to students starting at 10am on Thursday - in person ONLY at Ticket Office locations using the same eligibility criteria listed for full-time and part-time students.

**HOW TO RESERVE AND PURCHASE YOUR TICKETS**

2. Click on the student sale link for the current week’s game
3. Under “Promotion Code”, enter your student ID number. The account you create / log into must match the name shown on your valid BSU Student ID
4. Ordering instructions and prices will be listed once you log in.

**FIRST DAY TICKET SALES – student tickets available ONLY**

Full-time and part-time students may begin reserving or purchasing their student tickets online at [www.IdahoTickets.com/presale](http://www.IdahoTickets.com/presale) beginning at 7:00am until tickets are sold out or until the pickup deadline occurs. Tickets are available on a first-come, first-served basis.

- A separate account on idahotickets.com is required for each student.
- Full-time, fee paying students will be allowed to reserve 1 (one) student ticket.
- Part-time, fee paying students will be allowed to purchase 1 (one) part-time student ticket at the part time/guest ticket rate.
- You will need your BSU student ID and a credit/debit MasterCard/VISA /AMEX while online.
- Once you reserve or purchase your student ticket, you must print or write, then show your confirmation number AND your student ID to one of three ticket outlets (see below for locations and hours)
- The name on the BSU student ID must match the name on the ticket account / confirmation page to be eligible to pick up the ticket.

**SECOND DAY TICKET SALES – Guest tickets may be purchased based on availability (if not sold out)**

Student ticket distribution may continue as outlined above. Full-time students will be allowed to purchase one (1) guest ticket on line at [www.IdahoTickets.com/presale](http://www.IdahoTickets.com/presale) 7:00am until tickets are sold out or until the pickup deadline occurs.

- A separate account on idahotickets.com is required for each student.
- Full-time, fee paying students will be allowed to reserve 1 (one) guest ticket.
- You will need your BSU student ID and a credit/debit MasterCard/VISA /AMEX while online.
- Once you purchase your guest ticket, you must print or write, then show your confirmation number AND your student ID to one of three ticket outlets (see below for locations and hours)
- The name on the BSU student ID must match the name on the ticket account / confirmation page to be eligible to pick up the ticket.
MISCELLANEOUS PROVISIONS

- Full-time undergraduate students (full fee paying, 12 credits or more) and full-time graduate students (full fee paying, 9 credits or more) will be allowed to reserve only one (1) student ticket.
- Part-time students will be allowed to purchase only one (1) part-time/guest ticket.
- Students receiving fee waivers, with the exception of the dependent fee waiver, are ineligible for student/student-guest tickets.
- No guest tickets will be sold on the first day of ticket distribution.
- Only MasterCard, Visa and American Express credit/debit cards are accepted as payment on line.
- This is a timed transaction. You have 5 minutes to complete the transaction so please be prepared with your MasterCard/Visa/AMEX credit/debit card.
- A Boise State student ID with a valid expiration date MUST be presented at the designated ticket outlet to pick up student and guest tickets. The name on the BSU student ID must match the name on the confirmation page / account to be eligible to pick up tickets.
- A Boise State student ID with a valid expiration date MUST be presented at the stadium Entrance M with the student ticket on game day. The ID must match the ticket holder.
- Lost student and guest tickets will not be reprinted, refunded or replaced.
- No refunds, upgrades or exchanges.

TICKET OFFICE LOCATIONS / Hours

Athletic Ticket Office: West side Bronco Stadium
   Monday – Thursday 9am – 5:30pm, Friday 9am-4:30pm
Taco Bell Arena Ticket Office: Arena Entrance#2 - Southeast corner. Monday – Friday 10:30am-4:30pm
SUB Ticket Office: Information Desk (1st floor Student Union). Monday – Saturday 10:00am-6:00pm

TROUBLESHOOTING

If the on line system tells you that it is restricted, it could be that:
1) You have clicked on the wrong ticket offer link for your student status (full-time or part-time).
2) You have entered your number into the system once already.
3) You have circumstances making you ineligible for tickets. You must be a full fee-paying student.
For password problems, call (208) 426-1494.
For technical problems, call the Athletic Office at (208) 426-4737 (opens at 9:00am).

This policy can be found on line at BroncoSports.com or sub.boisestate.edu.
For a full Bronco Football Game schedule, including away games, go to BroncoSports.com.